

ITAM Expedition

The IT Asset Management (ITAM) Expedition Suite provides a prescriptive, accelerated path to implementing a mature ITAM program by utilizing ServiceNow's asset management and related modules.

Benefits


- Ability to execute bulk hardware refreshes including automated transfer of Software Entitlements and asset reclamation
- Integrated Software Audit response enables you to coordinate resources, reduce churn, and document outcomes
- Role-based ability for asset managers to perform bulk imports to manage data more efficiently
- Automated updates within asset workflows save time, reduce clicks, and increase data accuracy within the AMDB/CMDB
- Increase speed to value with a concise set of deployment activities

ITAM Expedition is a suite of four unique products - Base, Ascent, Crest, Summit - that can be implemented individually or bundled to address your organization's current program needs and scope. Each product level is designed to be a prescriptive solution that, similar to Fruition Partners other accelerators, requires minimal customization while maintaining a best practice focus.

ITAM Expedition allows organizations to maximize the value from the program while reducing the administrative effort to maintain data accuracy. The automation introduced throughout the product suite not only drives accuracy but also leads to cost savings by increasing efficiency of both resources and asset inventory.


Learn more at
www.dxc.com/servicenow

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LEVEL 1
BASE

ITAM Base targets three core ITAM needs in ServiceNow: Best Practice Asset Data Models, Asset Policy, and Inventory Management.



LEVEL 2
ASCENT

Focuses directly on managing your assets through the full IT Asset Lifecycle (cradle to grave) by following established best practice process, workflow detail, standardized roles & responsibilities, and ServiceNow tool configuration.



LEVEL 3
CREST

Expands the scope of IT asset data in order to establish process and governance that supports Procurement, Contract Management, IT Cost, as well as Software Audit data within ServiceNow.



LEVEL 4
SUMMIT

With visibility and governance over IT asset management and related areas, ITAM Summit enables the alignment of IT Asset Management and Service Asset & Configuration Management into a single, unified practice.

About DXC Technology

DXC Technology (DXC: NYSE) is the world's leading independent, end-to-end IT services company, helping clients harness the power of innovation to thrive on change. Created by the merger of CSC and the Enterprise Services business of Hewlett Packard Enterprise, DXC Technology serves nearly 6,000 private and public sector clients across 70 countries. The company's technology independence, global talent and extensive partner network combine to deliver powerful next-generation IT services and solutions. DXC Technology is recognized among the best corporate citizens globally. For more information, visit www.dxc.technology.