

## ServiceNow Scripting Training

### Agenda

#### **Day One**

- Scripting Overview
- Preparing to Script in ServiceNow
- Client Scripts
- UI Policies

#### **Day Two**

- Business Rules
- GlideSystem
- GlideRecords
- Managing Events

#### **Day Three**

- Scheduled Jobs
- Workflow Scripting
- UI Actions
- Script Includes

The Fruition Partners' 3-day ServiceNow Scripting course provides attendees with the skills required to modify and extend the baseline behavior of a ServiceNow instance through real-world labs and exposure to scripting best practices.

Designed for ServiceNow System Administrators, this advanced class includes sessions on both client-side and server-side scripting. During this interactive training, instructors use lectures, group discussions and hands on practice to provide attendees with a comprehensive learning experience.

Further, all training classes are led by trainers with practical consulting and ServiceNow implementation experience; ensuring attendees receive real world, relevant examples to further enhance their learning. In order to meet your unique needs, these classes can be delivered virtually or in a classroom setting.

Think you might be interested in this great training opportunity? Visit the [Fruition Partners website](#) to learn more.



## What can I expect to learn?

### Attendees will learn how to:

- Determine when it is appropriate to script
- Configure a ServiceNow instance for scripting
- Determine User Interface (UI) policies for client scripts
- Write UI scripts for client scripts
- Write test and debug client-side scripts
- Utilize business rules for scripting
- Utilize business rules for UI and script actions
- Utilize business rules for workflow scripts
- Utilize business rules to schedule jobs
- Develop scripting best practices
- Write, test and debug scripts, including on-demand functions and server side
- Client vs. server side scripting
- Manage events