

ServiceNow Discovery Training

The Fruition Partners' 2-day ServiceNow Discovery class covers best practices around simplifying configuration item identification and tracking. With topics such as credentials and behaviors, application mapping and CI lifecycle management; this is a perfect course for any ServiceNow administrator looking for a challenge.

During this interactive training, instructors use lectures, group discussions and hands on practice to provide attendees with a comprehensive learning experience.

Further, all training classes are led by trainers with practical consulting and ServiceNow implementation experience; ensuring attendees receive real world, relevant examples to further enhance their learning. In order to meet your unique needs, these classes can be delivered virtually or in a classroom setting.

Think you might be interested in this great training opportunity? Visit the [Fruition Partners website](#) to learn more.

Agenda

Day One

- Discovery Overview
- MID Server Overview
- Running Discovery
- Credentials and Behaviors
- Phases, Probes, and Classifications

Day Two

- Application Mapping
- MID Server Clusters
- Extending Discovery
- Configuration Item Lifecycle Management
- Troubleshooting



What can I expect to learn?

Attendees will learn how to:

- Install and configure multiple MID servers
- Configure Discovery to find Linux servers, windows servers and routers
- Gain in-depth knowledge of the four phases of Discovery
- Work with credentials and behaviors
- Extend application mapping and process classification capabilities
- Configure load balanced and failover clusters
- Build custom probes and sensors
- Learn common troubleshooting techniques