fruition PARTNERS™

ELEVATE SERVICE MANAGEMENT
TO THE CLOUD

SERVICE OVERVIEW

Implementations

Implement ServiceNow and integrated products to streamline your processes and enable organizational change. Implementation Service Management is a core offering of Fruition Partners that helps our clients to transition from their old IT management systems to a consolidated ServiceNow platform.

Phase 1 – Initial Setup of ServiceNow

We teach our clients to thoughtfully administer the tool by training client administrators in ServiceNow, configuring the core ServiceNow applications based on years of experience, and preparing the client for initial Go-live.

Phase 2 (and beyond) – ServiceNow Add-ons

We enable additional applications for our clients after ServiceNow is already delivering value. These services consist of configuration of value-add applications that were not considered in scope for the phase 1 ServiceNow rollout, and the growth of phase 1 enabled modules to support process improvements.

Experience the Fruition Partners difference with our one-of-a-kind delivery methodology. Our **5 project accelerators** bring you a high quality implementation while saving time and money.

PROJECT ACCELERATORS

1 One Stop Shop: Process, Automation & Training

Solve all of your implementation needs with our **integrated services.**

2 ITSM Thought Leadership

Quit spinning your wheels! Implement **best practice** process and tools from the start.

3 Requirements Questionnaire: FruQ

Jumpstart your requirements definition – don't start from scratch.

4 Detailed Requirements Templates

Ensure agreement through **rapid and iterative requirements definition**.

5 Program Scorecard

Mitigate risks and improve quality through ongoing assessment of **critical success factors**.

IMPLEMENTATION BENEFITS

400+ SERVICENOW IMPLEMENTATIONS

BUILD IT BETTER

Fruition Partners can design, develop and implement a ready-to-use ServiceNow instance that provides strategic value, best practice design and process improvement.

To provide deeper knowledge, our Service Management consultants transfer significant technical information to your project team.

We provide a fast and lightweight process to get you into Production with quick wins that provide immediate value to the business.

USE IT SOONER

Our proven implementation methodology provides a framework where **process and system deployments run in parallel**, which significantly reduces the overall deployment time.

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