



BEGIN YOUR JOURNEY

The IT Asset Management (ITAM) Expedition Suite provides a prescriptive accelerated path to implementing an IT Asset Management Program by utilizing ServiceNow's asset management and related modules.

Fruition Partners, A CSC Company, ITAM Expedition is a suite of 4 unique products (Base, Ascent, Crest & Summit). ITAM Expedition's product levels can be implemented individually or bundled to address your organization's current program needs & scope while maintaining a best practice path to ITAM maturity.

Each product level is designed to be a prescriptive solution that, similar to our other accelerators, requires minimal customization.



LEVEL 1 BASE

ITAM Base targets three core ITAM needs in ServiceNow: Best Practice Asset Data Models, Asset Policy, and Inventory Management



LEVEL 2 ASCENT

Focuses directly on managing your assets through the full IT Asset Lifecycle (cradle to grave) by following established best practice process, workflow detail, standardized roles & responsibilities, and ServiceNow tool configuration.



LEVEL 3 CREST

Expands the scope of IT asset data in order to establish process and governance that supports Procurement, Contract Management, IT Cost, as well as Software Audit data within ServiceNow.



LEVEL 4 SUMMIT

With visibility and governance over IT asset management and related areas, ITAM Summit enables the alignment of IT Asset Management and Service Asset & Configuration Management into a single, unified practice.